

Xavier Bonnefoy-Cudraz (Meng)

40 years

Married

Nationality: French

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ICT Coordinator Network & Telecommunication Engineer

From 08/2009 - **International Committee of the Red Cross – ICRC - Geneva / CH**

04/2015 to 02/2016 – ICT Coordinator Khartoum (6 sites – 8 IT technicians – 12 RadioOp)
-Leadership: Management of technicians and radio operators teams, training, planning and holiday management, organization of the downsizing of the ICT department following that of the Delegation.
-Management: Budget for the country, managements of ICT equipment (Orders, Stock, Inventory), managing exportation of old equipment for recycling, drafting documentation.
-Reporting: Feedback to HoICTR and Management, adapting the IT and Radio setup to the needs of reducing operations, mission reports.
-Technical: Connect project (monitoring, US embargo), upgrade of the servers, setting up Traveler.

08/2012 to 10/2014 – ICT Coordinator Abidjan (9 sites / 5 countries – 7 IT technicians – 6 Radio Op) :

-Leadership: Management of technicians and radio-operators teams spread over 3 countries in two languages (French, English), staff recruitment, training (setting up the Windows 8.1 training for the zone), planning and holiday management.
-Management: Budget for the 3 countries in charge, managements of ICT equipment (Orders, Stock, Inventory), drafting documentation. HoICTR Backup
-Reporting: Feedback to HoICTR and Management of ABI, MON and COA, adapting the IT and Radio setup to the operational needs, mission reports.
-Technical: Windows 2008 migration, Windows 8.1 planning and migration, Project Connect (monitoring, Vsat survey and migration), upgrade and replacement of servers, ICT part of COA Delegation relocation (studies, planning, cabling, telephony, moving the server room with minimal disruption), unification of HF programming for OP_WEST region, implementation of Traveler for ABI and COA

04/2011 to 05/2012 – ICT Engineer Khartoum (4 sites – 5 IT technicians) :

-Leadership: Management of technicians and radio-operators teams, staff recruitment, training, planning and holiday management.
-Management: Budget for the 4 sites in charge, managements of ICT equipment (Stock, Inventory), drafting documentation. IT/CO Backup
-Reporting: Feedback to KHA IT/CO and Management of the different sites, adapting the IT and Radio setup to the operational needs, mission reports.
-Technical: Synergy and Mail system migration, unification of VHF programming for the country, debugging Fine Kit (GIS CD), setting up a 3G / SL solution.

10/2009 to 02/2011 – ICT Engineer Bukavu (5 sites – 4 IT technicians – 7 Radio Op) :

-Leadership: Management of technicians and radio-operators teams, staff recruitment, training, planning and holiday management.
-Management: Budget for the Kivu sites, managements of ICT equipment (Orders, Stock, comprehensive review of inventories), drafting documentation (How to for BGAN)
-Reporting: Feedback to KIN IT/CO and Management of the different sites, review of the ICT section of the contingency plan, adapting the IT and Radio setup to the operational needs, mission reports.
-Technical: Triplex and MP2 migration, optimizing the configuration of PABX, unification of VHF programming for the Kivu, Vsat survey for 2 sites and Vsat installation for Uvira, relocation of Goma server room, checking and updating communication facilities of several safe-room / bunkers.

EXPERIENCE

07/2005 - 04/2007 - **Swissvoice** - Bonneville (France)

Integration and technical support engineer: interface between VAR, corporate customers and our software team. In charge of integration and 2nd/3rd level support of our IP phones.

05/2004 - 05/2005 - **gap year**.

World tour including Latin America, New-Zealand, Australia and South East Asia. Personal enrichment, confrontation with different environments/cultures, intensive use of English and learning of basic Spanish.

01/2003 - 04/2004 - **Hewlett Packard** – EIC - L'Isle d'Abeau (France) - **Silicomp** subcontractor

Integration leader: Compaq telecoms solutions based on Alpha Server (Tru64).

Implementation of a process reducing by half the integration time. HP Opencall telecom solutions based on series 9000 server (HPUX).

03/2000 - 11/2002 - **Compaq CustomSystems** - Annecy (France) – **Silicomp** subcontractor

Telecoms Engineer: Study and realisation of Compaq VoiceXML platform using Netcentrex SVI. Integration, validation and industrialization of various Compaq telecoms solutions under Tru64 and Windows 2000, Netcentrex. **Media Division:** Studies, validation and improvement of a video streaming solution for VoD project.

10/1996 - 11/1999 - **ASophia** – Sophia-Antipolis (France) - Training part of the ITII diploma

IT manager and Network administrator, installation and management of the LAN. End of studies project: Implementation of the company Internet solution (web, ftp and mail servers).

EDUCATION

Diploma

1999 **ITII Engineer diploma (Master's Degree in Engineering)** – ESIM Marseille / FR - Electronic and computer science with networks and telecom option (apprenticeship training)

1995 **BTS optical engineering, optoelectronic (BTEC Higher National Diploma)**– Grenoble / FR

1993 **BAC F2 Electronics (A levels)**– Argonay / FR

Training

2015 ICRC - HLMS Module 1

2014 MS-20688C Supporting Windows 8.1 + Certification
Microsoft Certified Professional

2012 MS-6419 Configuring, Managing and Maintaining Windows Server 2008-based Servers and MS-6421B: Configuring and Troubleshooting a Windows Server 2008 Network Infrastructure

2010 Core Skills for VSAT Installers

2010 ICRC - Leading a team

2009 European First Aid Certificate (Issued by the French Red-Cross)

2008 Training on new business start-up and training course (CMA74 – France – 8 months)

2003 HP-UX training

2001 Next Generation Network and Tru64 5.0 / 6.0

LANGUAGES

- English** Good level in both standard and technical language (**TOEIC** score: 830)
English Missions (Sudan, Liberia).
- Italian** Functional, can follow a discussion and read
- Spanish** Basic speaking, average understanding and reading (6 months in Latin America)

TECHNICAL SKILLS

Operating System:

- Microsoft Windows 10, 8.1, 7, XP, Server 2008 & 2003
- Ubuntu, Android, Compaq Tru64 4.0F/5.1A, HPUX 11.00.

Telecoms :

- PABX (Panasonic), SIP, MGCP, H323, Netcentrex SVI, Compaq IN7/ISUP.
- Motorola and Kenwood VHF radio, Codan HF radio, Thuraya, Vsat, BGAN

Internet :

- HTTP (IIS, Apache + PHP & MySQL), FTP, DHCP and DNS servers.

Software :

- Lotus Notes, MS Office, Libre Office, AutoCAD, progiciels de création 2D et 3D, montage numérique. TeamViewer, VNC, True Image, Virtualisation (MS HyperV, VirtualBox,).

Computer languages :

- C, C++, VXML, HTML, SQL, KML, MS Script.

Hardware :

- x86 platforms: HP Laptop/desktop, Compaq Proliant and HP server.
- AlphaServer and HP serie 9000 servers.
- Smartphone/Tablet, IP phone, NAS (Synology), Ethernet network, switch, router

INTERESTS

- Astronomy, eclipse hunter.
- Travels, world tour from May 2004 to April 2005 (www.soyouz.com).
- Photography (<https://www.flickr.com/photos/soyouz/>)
- Computer, Internet, new technologies, collecting vintage computer (owning a virtual museum: www.exelvision.com).
- Sports: trekking, swimming, scuba diving (PADI Open Water), cycling.
- Reading, cinema, spending times with family and friends.